

Symbriadvantage

\sim-bre-ad-van-tij\ noun

Delivering efficiency, safety, and satisfaction through innovative medication management programs for post-acute and senior-living providers.

Personalized, comprehensive medication management from Symbria Rx Services is designed specifically for assisted living. It keeps your residents safer and makes life easier for your staff.

Our value-added approach sets your community apart with these advantages:

- 1 Exceptional efficiency and safety.** Our convenient, easy-to-use packaging options work with your medication model, save time and reduce errors, and deliver priceless peace of mind to residents and their families.
- 2 Free and frequent delivery, fewer refill orders.** We deliver to your community once or twice a day—and we fill emergency orders on request. Most refills are automatically delivered on your community’s regular cycle.
- 3 Unique supervision MAR** structures this critical task for non-professional staff. Med photos, resident photos (if available), check boxes, and notes area guide CNAs and assistants through best-practice med supervision.
- 4 E-MAR capability.** We offer options for integrating with your EMR system.
- 5 Personalized customer service.** Our friendly, knowledgeable Customer Service Specialists make on-site visits to conduct insurance reviews to help reduce resident medication costs. They also educate residents about Medicare Part D and insurance options, either in workshops or one-on-one.
- 6 Trusted expertise.** Symbria Pharmacists are available 24/7 to answer questions or meet emergency needs.
- 7 Single point of contact.** Our Customer Service Specialists are always as close as a phone call. Residents and family members have one point of contact—a real person, not an interactive voice response system.

We offer convenient dispensing options:

- A** Pre-sorted 7-day unit-dose or 7- or 14-day multi-dose strips identified with resident name, medication name, dosage, date, and administration time for communities doing nurse med passes.



- B** 14-day multi-dose strips identified with administration day and time to streamline medication supervision by non-professional staff.



Get the best of all worlds.

At Symbria Rx Services, we take pride in delivering the exceptionally dedicated, personalized service you and your residents value from an independent pharmacy.

At the same time, we have the resources—and the willingness to use them—to invest in efficiency-building technology, highly qualified customer support, and the development of innovative solutions that help you serve your residents better.

The result is a one-of-a-kind partner that:

- 1 **Bolsters** your staff, resident, and family satisfaction.
- 2 **Assures** accuracy rates that exceed 99.99 percent.
- 3 **Sharpens** your competitive edge.



Resident medications to go.

Strip packets make it easy for residents to take their medications on the go, whether they're out for a few hours or away for the weekend. Simply tear off the med packet or packets they'll need, and their medications are there to help promote compliance. Simple, safe, and they'll never miss a dose.

“The best part of working with Symbria Rx Services is the ability to call about the needs of my residents, knowing there's a team willing to listen—and most importantly—address them in a timely manner. There is never anything too small or too large for Symbria to help us with. They always have our back.”

KITTY CASSELMAN, RN
Wellness Director
Cordia Senior Residence

About Symbria Rx Services

Symbria Rx Services is a division of Symbria, a leading national developer and provider of innovative, outcome-driven programs, products, and services. Our passion, insight, and performance—and our exclusive focus on seniors—drive us to develop and implement medication management solutions that benefit senior-living providers in all settings.

Find out more about the positive impact Symbria Rx Services can make on resident satisfaction—and the success of your community.

Call **630.981.8139**
or visit www.symbria.com